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FOR IMMEDIATE RELEASE

June 13, 2023

LEAD SERVICE LINE REPLACEMENT IS UNDERWAY IN THE CITY TROY

City officials are replacing lead service lines on either the private or public side to mitigate homeowners' expense

TROY, N.Y. (June 13, 2023) – With over 30 percent of the city's service lines inventoried, Mayor Madden announced that workers have broken ground on replacing lead service lines in the City of Troy. One active replacement site is on Fourth Street and the corner of Adams in coordination with resurfacing projects.

An accurate inventory of lead service lines throughout the city is a crucial first step in this large undertaking. City officials are calling on residents to help with reporting. Residents are encouraged to take a photo of their service line in the basement and email it to maps@troyny.org. Homeowners can also find steps to identify and report their results at troyny.gov/lead. Additionally, residents can contact the Troy Department of Utilities directly by calling 518-237-0319 and asking for a representative to visit their home.

"We're so excited to get this critical project underway because our community deserves the peace of mind that their plumbing is safe," said Troy Mayor Patrick Madden. "We have a long road ahead of us and I ask that residents continue to work with the Department of Utilities in identifying the service line in their homes."

This inventory will help the city secure future funding, as well as provide insights on how to replace service lines efficiently and equitably in future years. Through the American Rescue Plan Act (ARPA) and other state funding, the city has secured funds for line replacement projects this year.

"By precisely mapping and documenting lead service lines, we can efficiently plan and execute the replacement process," said Superintendent of Department of Utilities for the City of Troy Chris Wheland. "We want to get this done as quickly as possible for our community. That is why our team is working tirelessly to gather as much data as we can, but we can't do it alone. We need help from the residents. Accurate data is instrumental in funding and implementing this project."

As lead pipes have begun to draw national and state attention, municipalities across the state are tasked with identifying lead service lines. Representatives from the City of Troy's Department of Utilities have shared their resources and knowledge with other municipalities to help support the goal of removing lead lines from all communities throughout the state.

The City of Troy encourages its residents to stay informed about the Lead Line Service Replacement Project and its progress. Information will continue to be mailed to residents directly and can also be found

on the City of Troy's website and social media channels, as well as the Troy Now Initiative website and social media platforms.

The Troy Now Initiative is the City of Troy's American Rescue Plan Act (ARPA) initiative to manage, direct, and execute projects for the betterment of Troy residents.

Troy Now investments will support significant investments in revitalizing the City's parks and recreational infrastructure, business, and workforce development efforts, increasing homeownership, expanding youth programming, fostering tourism, and invigorating public art projects.

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